

# FDMS Update Guide

Note:

- 1) The following steps are performed under the administrator account.
- 2) This document is only for customers who have installed V2.4 FDMS and need to upgrade to the latest version

1. Unzip the patch file provided by Fanvil, which contains the following:

名称	修改日期	类型	大小
DeviceOrientator.zip	2019/5/31 10:42	好压 ZIP 压缩文件	833 KB
FDMS_Client.zip	2019/5/31 10:42	好压 ZIP 压缩文件	13,167 KB
FDMS-Patch-XXXXXXX.zip	2019/5/31 11:54	好压 ZIP 压缩文件	39,397 KB
FdmsUpdater.zip	2019/5/31 10:42	好压 ZIP 压缩文件	147 KB
OverdueTracker.zip	2019/5/31 10:42	好压 ZIP 压缩文件	2,225 KB

2. Login FDMS and click “Stop OTS” and “ Stop DOS” service;

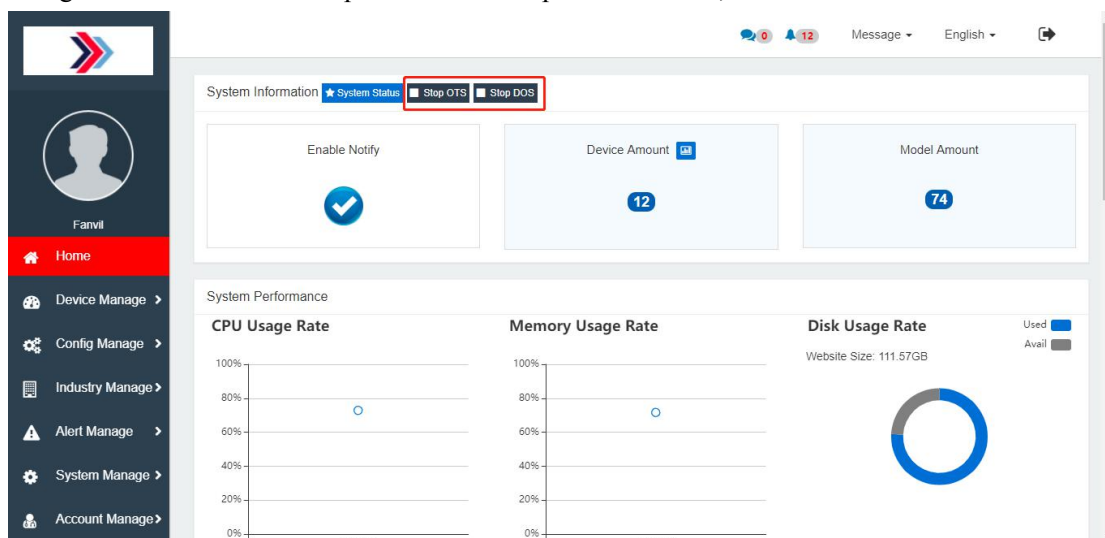
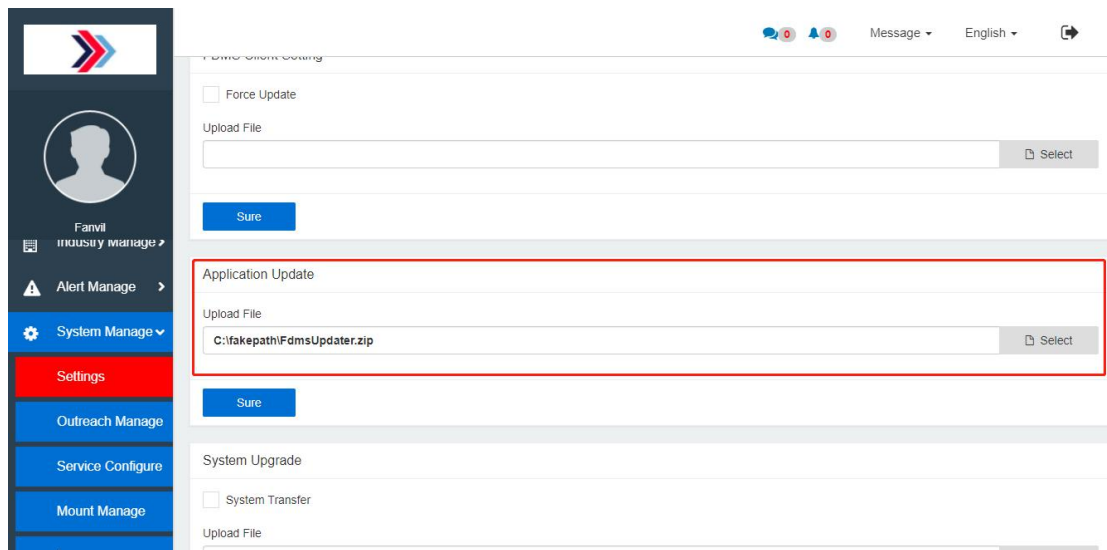


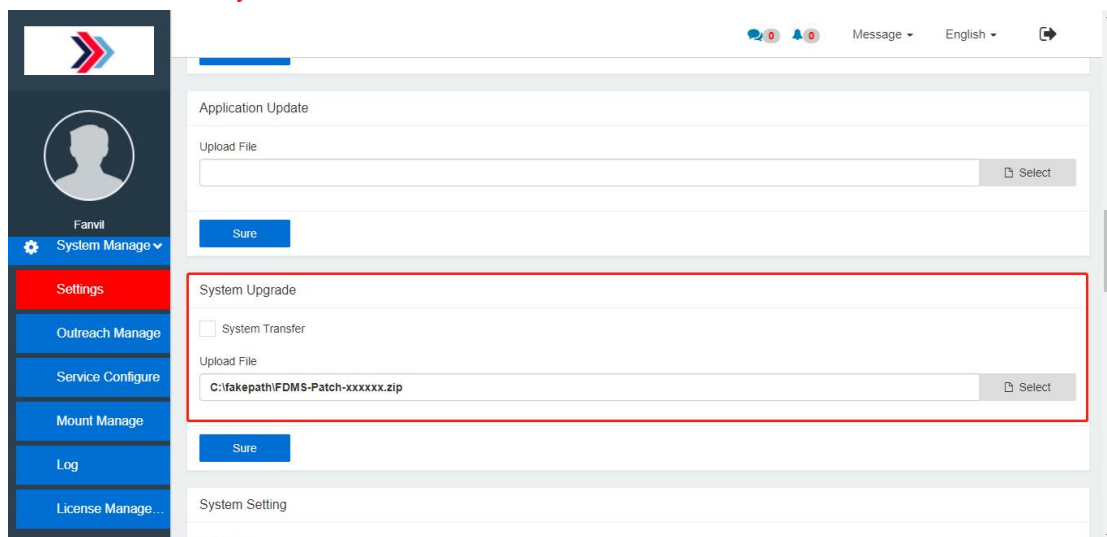
Figure 1-2

3. In the “System Manage--> Settings”, upgrade “FdmsUpdater.zip” in "Application Upgrade" module;



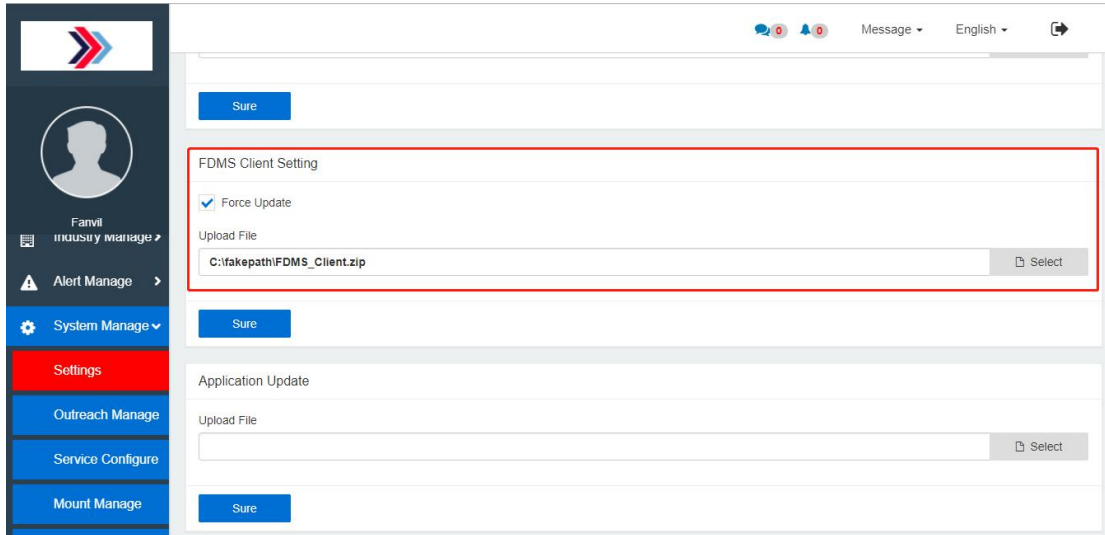
4. After the upgrade is completed, in the **System Manage**--> **Settings**, upgrade “FDMS-Patch-xxxxxxx.zip” in the "System Upgrade" module;

**Note: Don't check System Transfer.**

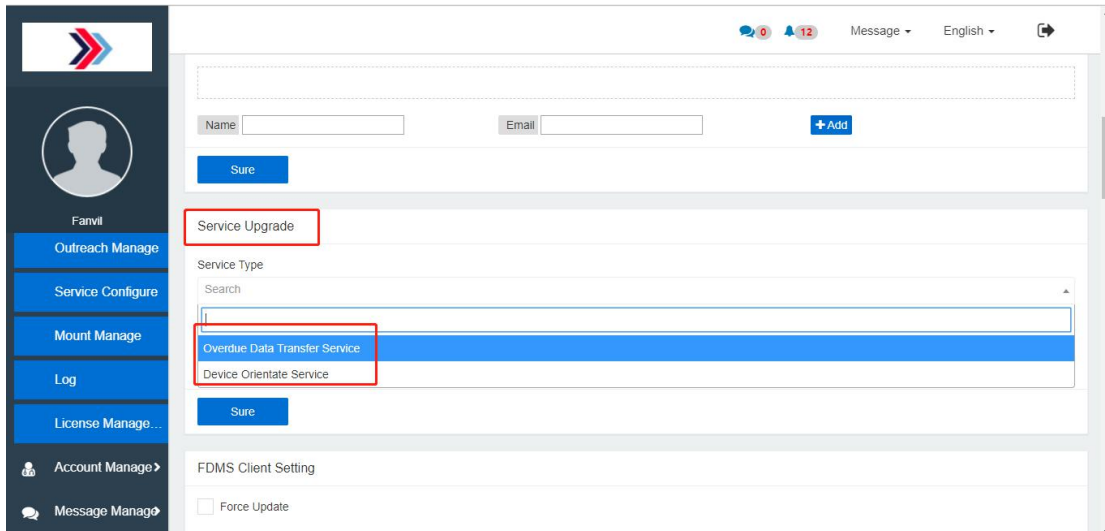


5. After the system upgrade, the system will display "login timeout" to log out of the administrator account.

6. Login the system administrator account again, in the **System Manage**--> **Settings**, check "Force Update" and upgrade “Fdms\_Client.zip” in the "FDMS client Setting" module;



7. In the **System Manage**--> **Settings**, Upgrade two services: Overdue Data Transfer Service (OverdueTracker. Zip) and Device Orientate service (DeviceOrientator. zip) in the “Service Upgrade” module;



8. After all upgrades are completed, login to view the latest version of the current system;

